



Product Warranty

Rylock Pty. Ltd. hereby warrants that their products will be supplied to the standard as specified within this quotation and be free of any fault or defect at manufacture. We undertake to repair any defect caused by faulty workmanship or material which becomes evident within seven years of the date of purchase, subject to the following conditions:

- i.) The product has been installed in accordance with the relevant Australian Standards and recognised building practice.
- ii.) The product has been maintained in accordance with industry recommendations.
- iii.) The product has not been subject to misuse, physical abuse or neglect. Specifically, this warranty does not cover glass breakage or flyscreen mesh.
- iv.) Rylock manufacturing tolerances are not deemed defects, nor are industry variations in colour of aluminium or componentry.
- v.) This warranty is limited to the repair or replacement of faulty componentry at the Company's discretion but does not extend to the installation or refinishing of a replacement product.
- vi.) Only repairs carried out by Rylock personnel or authorised Rylock service agents are covered by this warranty.
- vii.) Claims under this warranty should be made in writing within one month of the defect arising in the product. A copy of purchase documentation should be included with your claim and forwarded to the original office of purchase.

This warranty is in addition to all other rights and remedies in respect to this product to which you are entitled under the Trade Practices Act and similar State and Territory Laws.