

PRODUCT WARRANTY



Rylock warrants that their Product will be supplied to the Standard specified within this Sale Offer and be free of fault or defect at manufacture. We undertake to repair any defect caused by faulty workmanship or material that becomes evident within seven years of the date of manufacture subject to the following simple conditions:

The Product has been installed in accordance with all Rylock Specifications, relevant Australian Standards and recognised good building practice

The Product has not been subject to misuse, physical abuse or neglect. Therefore, specifically, this Warranty does not cover glass breakage or torn flyscreen mesh.

Rylock and applicable Australian Industry Standard tolerances, colour and texture variations are not deemed defects.

This Warranty is limited to the repair or replacement supply of faulty componentry to Rylock's discretion. It does not extend to the installation or refinishing of a replacement component.

Only works carried out by Rylock Personnel or authorised RylockCare Service Agents are covered by this Warranty.

All claims under this Warranty must be made in writing to Rylock and be submitted to Rylock within one month of the defect first coming to the notice of the Customer. A copy of all purchase documentation should be attached and the claim should be forwarded to the original office of purchase.

This Warranty is in addition to all other rights and remedies available to the Customer and to which they are entitled under the Trade Practices Act and similar State Laws.